

Credly [Acclaim] Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Acclaim

Product Description: Digital Credentialing Platform

Report Date: 3 May 2019

Contact Information: legal@credly.com

Notes: This report covers accessibility conformance for Credly’s Acclaim platform, offering digital credential authoring, issuing, and management functionality for professionals.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by Appian using a combination of static analysis tools and manual testing with assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Credly ‘s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: This section is not applicable, as the Credly Acclaim platform does not include any audio or video media, pre-recorded or live. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable</p>	<p>Web: Credly ‘s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 	Authoring Tool: Not Applicable	
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly 's Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly 's Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports with Exception Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There are some instances where this is denoted through font weights, but not a distinguishing visual element or action language. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Audio is not used on Credly's Acclaim platform. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Web user can use keyboard to navigate through Credly's Acclaim platform. Standard tab and enter navigations apply. Electronic Docs: Not Applicable Software: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: Not Applicable
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Web user can use keyboard to navigate through Credly’s Acclaim platform. Standard tab and enter navigations apply.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exception</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: There are instances where confirmation messages appear and are removed based on timing that cannot be adjusted. We also do not provide warnings on session time outs.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> • <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Moving/blinking/updating content in parallel with other content is not used on Credly’s Acclaim platform.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Flashes are not used on Credly’s Acclaim platform.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Credly’s Acclaim platform meets this requirement.</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Credly's Acclaim platform meets this requirement.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Credly's Acclaim platform meets this requirement.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Credly's Acclaim platform meets this requirement.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Credly's Acclaim platform meets this requirement.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Credly's Acclaim platform meets this requirement.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: Credly's Acclaim platform meets this requirement.</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exception Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform provides labels and errors. However, there are some instances where the errors are not specifically identified due to security concerns. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform provides labels and errors. However, there are some instances where the errors are not specifically identified due to security concerns. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement and has been designed to be used with assistive technologies, such as a screen reader. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement and has been designed to be used with assistive technologies, such as a screen reader. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exception Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: There are some instances where the contrast requirements are not met and a user must rely on other assistive technologies. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Not Applicable</p>	<p>Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: Not Applicable	
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform provides labels and errors. However, there are some instances where the errors are not specifically identified due to security concerns. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Credly’s Acclaim platform meets this requirement. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live.

Criteria	Conformance Level	Remarks and Explanations
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live.
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly’s Acclaim platform does not meet this level of contrast
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: This section is not applicable, as Credly’s Acclaim platform does not include any audio or video media, pre-recorded or live.
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly’s Acclaim platform does not meet this requirement.
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Credly’s Acclaim platform meets this requirement.
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Credly’s Acclaim platform meets this requirement.
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly’s Acclaim platform does not meet this requirement.
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly’s Acclaim platform does not meet this requirement.
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly’s Acclaim platform does not meet this requirement.
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Credly’s Acclaim platform meets this requirement.

Criteria	Conformance Level	Remarks and Explanations
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Credly's Acclaim platform meets this requirement.
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Credly's Acclaim platform does not meet this requirement.
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Web: Credly's Acclaim platform validates user input prior to submission of forms

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Credly's Acclaim platform works with assistive technologies such as screen readers
302.2 With Limited Vision	Supports	Credly's Acclaim platform works with assistive technologies such as screen readers
302.3 Without Perception of Color	Supports	Credly's Acclaim platform does not require the ability to discern specific colors
302.4 Without Hearing	Supports	Credly's Acclaim platform does not use sound
302.5 With Limited Hearing	Supports	Credly's Acclaim platform does not use sound
302.6 Without Speech	Supports	Credly's Acclaim platform does not require the use of speech
302.7 With Limited Manipulation	Supports	Credly's Acclaim platform does not require complex keyboard or mouse inputs
302.8 With Limited Reach and Strength	Supports	Credly's Acclaim platform does not require complex keyboard or mouse inputs
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	Credly's Acclaim platform contains words and concepts that may be difficult to understand or comprehend for cognitively impaired individuals.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.2.2 Transactional Outputs	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.2.4 User Control	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.2.5 Braille Instructions	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.3.2 Non-private Listening	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.4 Characters on Display Screens	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
402.5 Characters on Variable Message Signs	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.

Criteria	Conformance Level	Remarks and Explanations
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.3.2 Alphabetic Keys	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.3.3 Numeric Keys	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.4 Key Repeat	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.5 Timed Response	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.6 Operation	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.

Criteria	Conformance Level	Remarks and Explanations
407.8.2 Side Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.2.1 Unobstructed Side Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.2.2 Obstructed Side Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.3 Forward Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.3.2 Obstructed Forward Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
408.3 Flashing	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.3.2 Wireline Handsets	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.4 Digital Encoding of Speech	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.7 Video Communication	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.8.2 Voice and Hearing Carry Over	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.8.3 Signal Compatibility	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
414.1.1 Digital Television Tuners	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
414.1.2 Other ICT	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.
415.1.2 Audio Description Controls	Not Applicable	Credly's Acclaim platform does not include hardware of any kind.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Credly's Acclaim platform meets this requirement.
502.2.2 No Disruption of Accessibility Features	Supports	Credly's Acclaim platform meets this requirement.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Credly's Acclaim platform meets this requirement.
502.3.2 Modification of Object Information	Supports	Credly's Acclaim platform meets this requirement.
502.3.3 Row, Column, and Headers	Supports	Credly's Acclaim platform meets this requirement.
502.3.4 Values	Supports	Credly's Acclaim platform meets this requirement.
502.3.5 Modification of Values	Supports	Credly's Acclaim platform meets this requirement.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Supports	Credly's Acclaim platform meets this requirement.
502.3.7 Hierarchical Relationships	Supports	Credly's Acclaim platform meets this requirement.
502.3.8 Text	Supports	Credly's Acclaim platform meets this requirement.
502.3.9 Modification of Text	Supports	Credly's Acclaim platform meets this requirement.
502.3.10 List of Actions	Supports	Credly's Acclaim platform meets this requirement.
502.3.11 Actions on Objects	Supports	Credly's Acclaim platform meets this requirement.
502.3.12 Focus Cursor	Supports	Credly's Acclaim platform meets this requirement.
502.3.13 Modification of Focus Cursor	Supports	Credly's Acclaim platform meets this requirement.
502.3.14 Event Notification	Supports	Credly's Acclaim platform meets this requirement.
502.4 Platform Accessibility Features	Does Not Support	Credly's Acclaim platform does not meet this requirement.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	Credly's Acclaim platform does not meet this requirement.
503.3 Alternative User Interfaces	Supports	Credly's Acclaim platform meets this requirement.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Credly's Acclaim platform does not use audio
503.4.2 Audio Description Controls	Not Applicable	Credly's Acclaim platform does not use audio
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not Applicable
504.2.2 PDF Export	Not Applicable	Not Applicable
504.3 Prompts	Not Applicable	Not Applicable
504.4 Templates	Not Applicable	Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Credly’s Acclaim platform does not meet this requirement.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	Credly’s Acclaim platform does not meet this requirement.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	Credly’s Acclaim platform does not meet this requirement.
603.3 Accommodation of Communication Needs	Does Not Support	Credly’s Acclaim platform does not meet this requirement.

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