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Product Updates

New Custom Certificate Maker!

We are excited to announce that we now have a custom certificate maker. If you are a new customer whose account has been created within the past 2 weeks, you'll have this tool available to you now. If you are a customer who already uses certificates - especially custom certificates - please reach out to your CSM or [submit a ticket](#) if you'd like access to the new certificate maker.

The new tool gives you the ability to create certificate designs **on your own!** You'll be able to upload any background you wish and then superimpose certain fields such as the earner name, badge title, issue date and more.

Our support article on the topic links to some documentation and displays a short video on the topic. [Access it here!](#)

Do you Canva?

You might notice that a few of our resources, such as brief explainer videos, and templates for badge visuals come from Canva. We are not affiliated at all, but the customer success team can tell you it's a very easy tool to use. Why do we mention this? **If you are looking to create your own custom certificate background**, search Canva! Also, if you want the template of one of our ready made non-voiced videos as described [here](#), just ask!

Marketing/Event Updates

Ask Me Anything | April 5

For those who have a question (and for which Masterclass isn't addressing it), you might want to try our AMA (Ask Me Anything) sessions on the first Wednesday of the month. Ask your most burning questions in a casual, fun, and collaborative environment. These are great for new and experienced users alike! [Register here!](#)

Live Platform Training | April 6

Join us for a one-hour, live platform training on the first Thursday of each month. During the call, we'll look at platform features as well as the earner and admin experience! [Save your spot!](#) These sessions are ideal for those getting started on the platform.

Our team is happy to assist you with any questions you may have! Please don't hesitate to reach out to your assigned CSM, submit a ticket via our [Issuer Knowledge Base](#), or contact us at customersuccess@credly.com.

Have a wonderful day!

Your Credly CSM Team



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