

Hello Credly member,

### It's June!

It's been a challenging year, we know. We keep working at making the world a little better for you, however. See what's in store.

### **Reminder for Technical Teams**

We are planning to upgrade the security policies on our servers at the end of this month. If you have an active integration with the Acclaim platform, this update may affect that integration. Please ensure that you support TLS 1.2 or better in order to continue issuing badges without interruption.

### **A Product Preview**

Our senior product manager, Adrienne Peirce, has prepared a brief video that looks at what's happening in our product world. In under 10 minutes, Adrienne reviews a few features that are currently available on the platform (maybe you are already using them!) and gives us a preview into "what's next" for Credly's Acclaim platform. As Adrienne mentions, if you have any questions about these features please reach out to your Customer Success Manager. This video is only available to customers. Please use password: Q2Product2020 on this page.

Also a friendly reminder that we host a webinar every month, and the recordings are available on-demand. Two you may want to review are <u>Marketing Metrics that</u> <u>Matter</u> and <u>Marketing 101</u>.

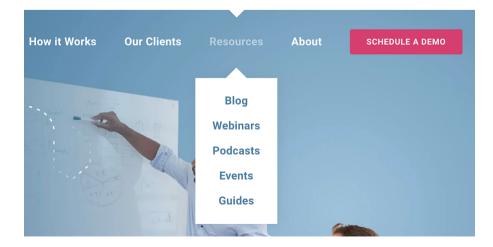
# **Fun Fact**

We love data. We also love helping our customers save time. Did you know that we recently implemented a new technology called "elastic search," and the result is that searches return results 2-3 times faster?

If you're unfamiliar with our search tool in the platform, no sweat! There is a magnifying glass icon found near the upper right hand corner of each page in our platform. You can search for badges, skill tags, or other issuing organizations using this!

## **General Resources**

<u>Visit the resource page on our main site</u> and look for webinars, blog posts, podcasts and case studies. There's a treasure trove of good ideas available to you. And if you have a great story to tell about your digital credential program (like maybe in a podcast?), let your CSM know.



## Cheers,

Credly Customer Success Team