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Product Updates

New! Template Expirations and Bulk Replace Updates

Our product team has released two new features that put even more control at your fingertips.

Template Expirations

You can now set an expiration date at the template level so it is automated based on issue date. Select from 1-5 years. You'll find this feature under your template settings.

 **Template Default Expiration** 

Set a default expiration for badges issued from this template.

☒ None (default)

☐ 1 Year

☐ 2 Years

☐ 3 Years

☐ 4 Years

☐ 5 Years

Bulk Replace

If you need to update badges, you now have the power to upload a spreadsheet as if you are issuing and replace the data. This only works if you have the template set to not allow duplicates (this is disabled by default but you may want to double-check your settings).

This new setting is turned on by default under Badge Options (you'll see this once you upload your file). If you do not want to update badges, feel free to uncheck the box.

What should you do now?

Give some thought to how you might benefit from these features. If interested, jump in and give it a try. Don't forget that we maintain a robust [Issuer Support](#) area!



Pro Tips

Leveraging Bulk Replace

The [CFRE Certification](#) is the only accredited certification for fundraising professionals and is recognized as the global standard for fundraising professionalism. Members must re-certify at regular intervals. Until a few weeks ago, updates required passing data between a customer success manager and the organization. Now, Certification Manager Paul Cavazos is able to make the changes as needed and enjoys the self-sufficiency.



Marketing/Event Updates

You might be interested in a recent webinar, **The Skills-Based Approach to Talent Development and Mobility**. Representatives from BMO Financial and Cisco shared their insights as they manage credentialing for employees. [You can access the recording here.](#)

As always, if there are any questions about the contents of this newsletter please reach out to your assigned CSM or contact us at customersuccess@credly.com.

Happy March!
Your Credly CSM Team



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