

With those results, consider taking action by enrolling in our next masterclass. This will be especially helpful if you've been a customer for awhile, and experienced a change in leadership!

**Upcoming Learning Opportunities** 

**Reboot Bootcamp** Masterclass Series | Mar 22

Has your organization experienced any of the following: change in

program leadership, loss of focus for credentials, questions around data and impact, shift in marketing strategy? It might be time for a reboot, especially for our mature customers. This session will focus on our best practices and what you might do to breathe new energy into your credential program. While masterclasses are designed for customers with experience, new customers are welcome! Review what you likely learned in onboarding and score yourself in our success metrics! Register here.

## Ask Me Anything | April 5

For those who have a question (and for which Masterclass isn't addressing it), you might want to try our AMA (Ask Me Anything) sessions on the first Wednesday of the month. Ask your most burning questions in a casual, fun, and collaborative environment. These are great for new and experienced users alike! Register here!

## Live Platform Training | April 6

Join us for a one-hour, live platform training on the first Thursday of each month. During the call, we'll look at platform features as well as the earner and admin experience! <u>Save your spot!</u> These sessions are ideal for those getting started on the platform.

## Help Us Help you!

You can browse and search on an abundance of topics within our <u>Issuer Help Center</u>. Chances are, your questions can be answered there, but if not, let us know!

## **Interested in helping the Education Team?**

Over the next few months, our Academy will be updated. If you are willing to provide a review and input, we'd love to hear your thoughts. Volunteer here.

If there are any questions about the contents of this newsletter, please reach out to your assigned CSM or contact us at customersuccess@credly.com.

Have an amazing day! Your Credly CSM Team



368 9th Ave, 6th Floor, New York, NY 10001 800-841-5890 | (212) 420-6052 Outside the US/Canada learn@credly.com

Credly, Inc, 368 9th Ave, 6th Floor, New York, NY 10001, United States, 800.841.5890

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