

Hello Credly member,

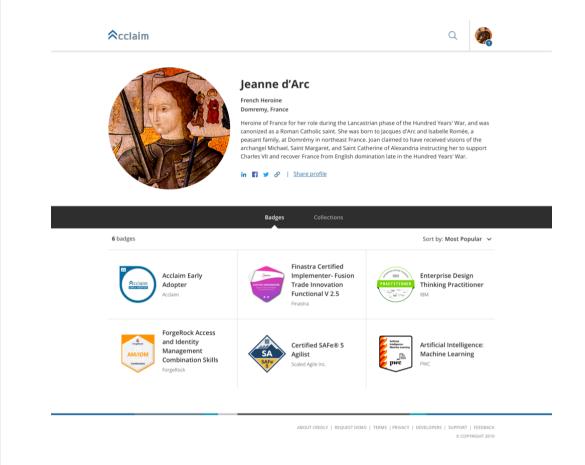
Happy May!

We thought we would share some of our favorite resources with you this month and preview an update to our platform. It's a good time to catch up on what we have to offer.

But before we do that, we have an **important note for your technical team**. We are planning to upgrade the security policies on our servers at the end of June 2020. If you have an active integration with the Acclaim platform, this update may affect that integration. Please ensure that you support TLS 1.2 or better in order to continue issuing badges without interruption.

Update to Badge Grid

Coming up in the next few weeks, we will be updating the design of how badges display on the earner's dashboard and profile pages as well as your organization's public profile page. We call that the badge grid.



Why are we changing this display? We want to show more of your badge name - something that could potentially be cut off in our current design depending on its length. This change also makes the spacing between your badge name and organization's name more consistent.

Webinars

Credly's May webinar focus is **Marketing Metrics that Matter**. Mark your calendars for May 13 at noon Eastern and <u>register here</u>. We'll look at how we track success and key indicators of a really healthy credential program. Previously, we held another webinar on the topic of marketing. You can access that <u>recording here</u>.

Our Product team will also be recording a product-specific webinar that will be available on demand to work around your busy schedule. Be on the lookout for more information about that webinar in the near future.

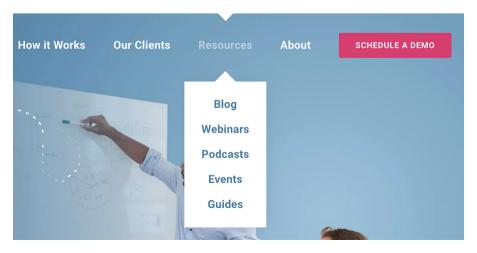
Video resources

Did you know we maintain a <u>YouTube channel of videos</u>? You are welcome to use whatever you find there to help your earners understand the value of your credentials and what to do after earning them.

Additionally, anything you find at our $\underline{\text{support site}}$ is available to you.

General Resources

<u>Visit our main site</u> and look for webinars, blog posts, podcasts and case studies. There's a treasure trove of good ideas available to you. And if you'd like to be featured (like maybe in a podcast?), let your CSM know.



Cheers,

Credly Customer Success Team