



Hello Credly member,

How did it get to be September?

We're not gonna lie: It has been a rough 6 months for everyone on the planet. Here's to your resilience and our collective ability to offer support and empathy to one another.

Who Doesn't Love a Makeover?

Our Product team has been hard at work bringing some enhancements to fruition. You'll see these changes sometime during the month of September (don't worry, there will be pop up reminders in the system in case you forget). There are three primary changes you can expect.

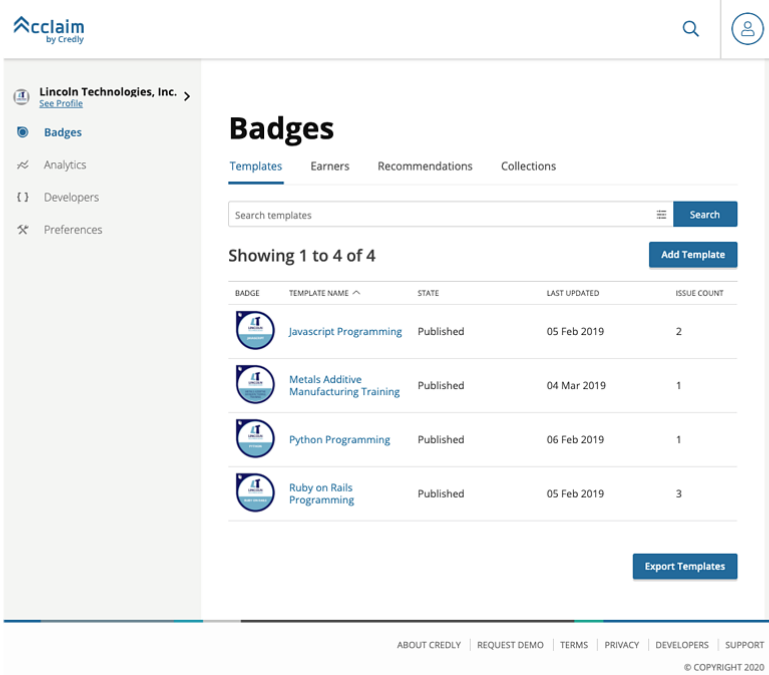
1. Group Tags: You will soon be able to add a "group tag" when you issue. For example, you could identify the "Fall 2020" cohort or any other way you need to group your earners. On the CSV file, you'll need to add a new column with the header issuer_earner_group_id.

You can add this column anywhere within our existing CSV template download. (Added here in column G)

	A	B	C	D	E	F	G	H	I
1	Badge Template ID	Recipient Email	Issued To First Name	Issued To Last Name	Issued at	Expires at	issuer_earner_group_id	Issuer Earner Country	St
2	66a27a5f-557d-4648-962f-54ad7ba16f9e	user@example.com	Sample First Name	Sample Last Name	1/29/17				
3									
4									
5									

2. Middle Names: Our API users, and those who use our single issuance process, will be able to add a middle name when issuing. Our API documentation will be updated to allow for this.

3. Navigation Shifts: In general, you may notice that navigational links - which used to be on the left - will now be found at the top. We're not changing any functionality, just making it easier for you to work with the features!



Your friendly CSM can answer questions you may have about any of these changes.

Upcoming Webinar

This month we are talking about trust. Building public trust is top of mind for many communities across the world right now. Representatives from the Board of Certification for Emergency Nursing and the International Academy of Public Safety will lead us through what their credential programs are doing toward this end. [Register now.](#)

NEW - Skilljar Integration!

Issuing badges should be as easy as possible for organizations using Credly products, and we offer many integrations to make it seamless. The new Skilljar integration helps organizations easily issue badges based on the training they provide. This helps them unlock opportunities and next steps for the individuals they train based on the credentials they earn.

Learn more by reading [Skilljar's press release](#). And if you're interested in this integration, let your CSM know.

Cheers,

Credly Customer Success Team