

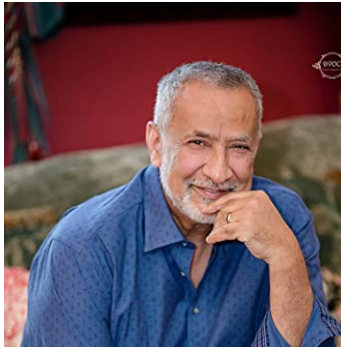


Public Trust & Verified Credentials

#PublicTrustCredentials



Meet the Panelists



Dr. Mitch Javidi
Founder

International Academy
of Public Safety



Brigid Flood
Director of Strategy &
Operations

Board of Certification for
Emergency Nursing



Dr. Susan Manning
Chief Success
Strategist

Credly



Do first responders need credentials?

- ✓ Well-trained
- ✓ Equipped
- ✓ Emotionally prepared



Verified Skills & Knowledge

Digital credentials that can be validated on-the-job



- ✓ Portable credentials means real-time verification
- ✓ Can be used to de-escalate crisis



- ✓ Proof of knowledge means that the best person to aid a situation is on the job
- ✓ Digital credentials are verifiable and up-to-date



- ✓ Can be used to validate emotional as well as tactical skills
- ✓ Easily sharable between departments and offices

Two use cases of digital credentials



Readiness Network Inc.

dba/ International Academy of Public Safety
dba/ National Command & Staff College

Mitch Javidi, Ph.D.

Chancellor – National Command & Staff College

CEO & President, International Academy of Public Safety

Emeritus Professor - NC State University & Illinois State University

Honorary Member of the US Army Special Operations Command, 1999

Honorary Sheriff - National Sheriffs' Association, 2015

Honorary Police Commander, Santa Fe ISD Police Department, 2019



The Value of Education and Development



https://youtu.be/_J-O2cRogdQ

Diverse Faculty & Staff



Dr. M. Javidi



Dr. A. Normore



Ms. S. Bass



Lt. Col W. Scott



Dr. T. Anderson



Chief D. Dominguez



Lt. C. Hoina



Comd. S. Heal



**Col. C. Kozeniesky
Franklin**



General / Dr. H. Prince



Dr. R. Bar-On



Gordon Graham



Capt. D. Willis



Dr. G. Cohen



Chief Gomez-Whiteley



Chief



Chief M. Garcia



Dr. D. Harrington



Dr. A. Bringuel, II



Chief H. Dolan



Mr. A. Javidi



Lt. B. Ellis



Dr. J. Green



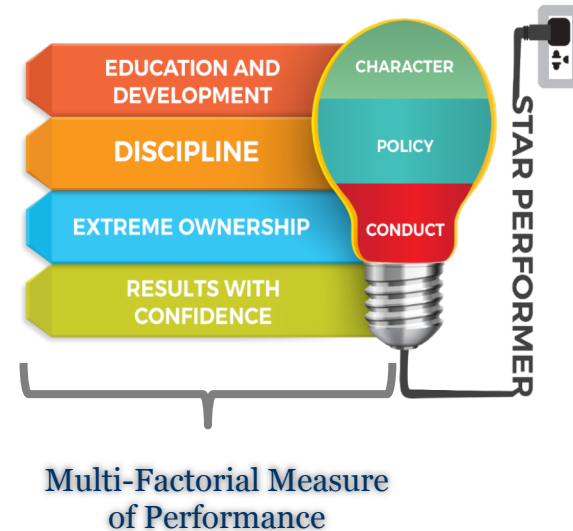
Dr. A Stark

We Support Learners From Hire to Retire

Hire the best, educate to be the best, promote the best, lead with the best.

Agency Career Long Character based Post-Secondary Education and Development. We have a true continuum of Hire to Retire:

1. Know Career Aptitude – Qualify with a Multiphasic Personality Profile. Know how well a potential new hire will do in your agency. Design an individual leadership plan of action for each employee
2. Educate for Responsibility - Sequential Character-based curriculum begins from day one. Have them follow a continuum of courses which prepares them for increasing responsibility and ultimate leadership
3. Performance Leadership – Place and promote people based on ability and aptitude. Grow leaders who grow the agency which improves the community.



Learners Overview

- Our learners represent law enforcement (sworn / civilians), military, security organizations and correctional deputies/officers.
- They take our programs to:
 - Meet State POST requirements
 - Certification or Re-certification for job advancement
 - Degree pathway to partner institutions
 - Personal and professional development



Our Partners



Learners Come from Diverse Agencies



Instructional Faculty

- Faculty represent the following:
 - Senior faculty with Ph.D and a minimum of 5 years academic experience.
 - Academic Associate faculty with MS or MA and a minimum of 5 years academic experience.
 - Non Academic (Military or Public Safety) with BS, MA, MS, or Ph.D. with a minimum of 15 years professional experience.
- Faculty' Evaluation:
 - All faculty are evaluated by students.
 - All faculty are evaluated by the Chancellor and the President annually.
 - The President conducts an annual faculty performance evaluation with the faculty (pre / post conferences).



Public Trust & Verified Credentials
September 23rd 2020
Brigid Flood
Director of Strategy and Operations



**BOARD OF CERTIFICATION
FOR EMERGENCY NURSING™**
Excellence. Achievement. Impact.

Board of Certification for Emergency Nurses (BCEN)

- Certification board for nurses across the emergency spectrum
- Certifications for the following
 - CEN – Certified Emergency Nurse
 - CPEN – Certified Pediatric Nurse
 - CTRN – Certified Transport Registered Nurse
 - CFRN – Certified Flight Registered Nurse
 - TCRN – Trauma Certified Registered Nurse
 - EdVantage – Certificate program to help students and nurses prepare for a future in the ED
- 55,000 BCEN Board Certified Nurses
- Past 12 months – issued 11,000 badges



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Verified skills and knowledge are crucial in healthcare

- For the public - emergency room experience is everything
 - One of the most stressful days in the patients and patient family's lives
 - Often the first interaction of care and sets the tone for their hospital stay if necessary
- For the nurse – time is critical
 - Must be at the peak of caregiving excellence
 - Critical thinking skills and high level of clinical knowledge is key
 - Provides a high level of confidence thus better care and outcomes
- For the employer (hospitals) - better patient care
 - Require primary source verification of the credential earned
 - Better patient outcomes can affect the hospital reimbursement



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What are those skills



Earners of this credential have demonstrated advanced critical thinking and high level of knowledge in providing emergency care to patients and their families. Earners can use the knowledge to assess, analyze, intervene and evaluate ill or injured patients in the emergency setting.

ISSUED BY

[Board of Certification for
Emergency Nursing](#)

CREATED

05 Sep 2017

SKILLS

- Assessment And Planning
- CEN
- Certified Emergency Nurse
- Collaboration
- Critical Thinking
- Emergency Care
- Emergency Nurse
- Exceptional Communication
- Implementation And Evaluation
- Medical Emergencies
- Team Work
- Triage



Earners of this credential have demonstrated advanced critical thinking and high level of knowledge in providing emergency care to pediatric patients and their families. Earners can use the knowledge to assess, analyze, intervene, and evaluate ill or injured pediatric patients in the emergency setting.

ISSUED BY

[Board of Certification for
Emergency Nursing](#)

CREATED

05 Sep 2017

SKILLS

- Assessment And Planning
- CPEN
- Certified Pediatric Emergency Nurse
- Collaboration
- Critical Thinking
- Emergency Care
- Emergency Nurse
- Exceptional Communication
- Implementation And Evaluation
- Medical Emergencies
- Pediatric Emergencies
- Team Work



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Evidence Supporting Specialty Certification

Supervisors on Value of Certifications

92%

said it is important to have professional certified nurses in their organizations

93%

said it is important for ER nurses to maintain their specialty certification

95%

said the CEN is valuable to the ER nursing profession

Individuals on Value of Certifications



Means being more likely to have the knowledge needed to do the job (80%)



Gives feeling of accomplishment and pride (95%)



Means more earning potential, an average of \$1,492



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How Certifications are Being Used

- Employers are all over the spectrum on supporting nurse specialty board certifications
- Hospitals have strict rules on what a nurse can have on their uniforms/person
- Paper certificates
 - aren't really "viewable" and shareable
 - most nurses don't have an office to display their certificate
- Badges do offer a distinct advantage for the individual and the employer
 - Resumes, social media sites, email
 - Share with their colleagues and friends



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Employer Validation and Primary Source Verification

- Public trust is everything in healthcare
- Employers are required to provide primary source verification
 - Verified through the original organization that issued the credential
 - According to the Joint Commission – original document verification is not equivalent to primary source verification
- Digital badging IS primary verification
- The person agrees to have their badge and information shared with the employer
- Reinforces to the employer the skills it takes to obtain the certification



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Verification ×	
✓	Issued on 17 February 1996
✓	Issued by Board of Certification for Emergency Nursing
✓	Issued using Acclaim
✓	Issued to Janie Schumaker
✓	Accepted on 31 October 2017
✓	Last updated 31 October 2017
✓	VERIFIED

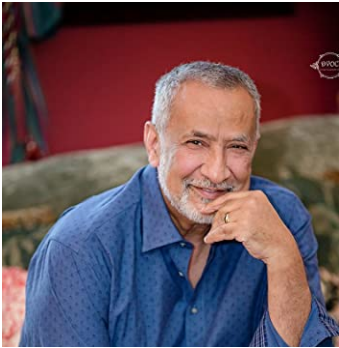
Conclusion

- Verified skills and knowledge makes a difference in the emergency nurses' confidence in caring for their patients.
- Public trust is everything in healthcare and it must be primary source verified.
- Digital badging promotes both the skills and accomplishments.
- My only wish is that BCEN went to digital badging sooner.



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Q&A



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