

What's the Half-Life of Skills?

#HalfLifeofSkills



Meet the Panelists



Yami Joshi The Trade Desk



Lindsey Bruner

Cornerstone on Demand



Dr. Susan Manning Chief Success Strategist

Credly



Credly

Are skills evergreen?

- ✓ Emotional intelligence
- ✓ Technical skills
- ✓ Changing employment landscape



Very Few Jobs Are Created for Longevity



- Switchboard operators
- Door-to-door sales people
- Elevator operators

- Social Media Managers
- App Developers
- Cloud computing
- Drone operators

- Wind turbine service technicians
- Solar panel installers
- Genetic counselors



An Old Method of Hiring

You've done it – you know it



- ✓ Spiffy up the resume
- ✓ Create a "profile"



- Send out randomly
- ✓ Use networking skills



- ✓ Hope someone reads the resume
- ✓ But not too carefully!



✓ What verification is there?



Verified Skills & Knowledge

Digital credentials that can be validated on-the-job



- ✓ Portable credentials means real-time
 verification
- ✓ Validation for future jobs



- Proof of knowledge means that a qualified person is doing the job
- ✓ Digital credentials are verifiable and up-todate



- ✓ Can be used to validate emotional as well as tactical skills
- ✓ Easily sharable between departments and offices





Lindsey Bruner
Senior Consultant,
Global Services Enablement

6 years with Cornerstone

15 years working in the Talent Management space

Decades as a perpetual student & skill seeker



We believe everyone can rise to be extraordinary and has the potential to change the world.

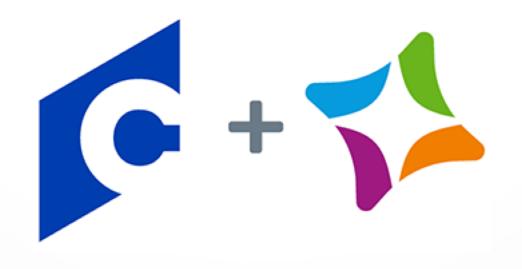












7K+ clients

75M+
users

180+
countries



2,500

Partners in our global ecosystem

120

Monthly product certifications

80

Monthly integration certifications

100

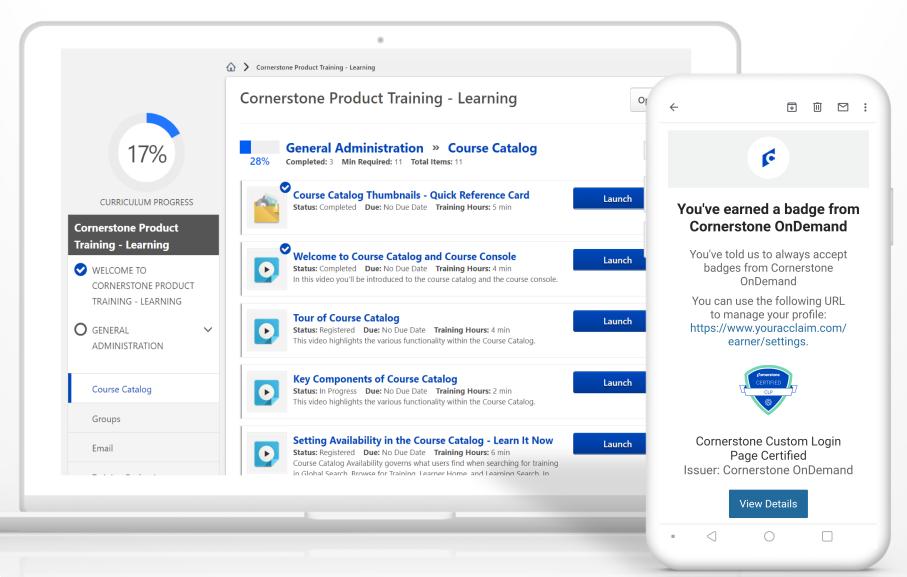
New partners joining each month



Product Training & Certification



Product Training & Certification





Release cohort

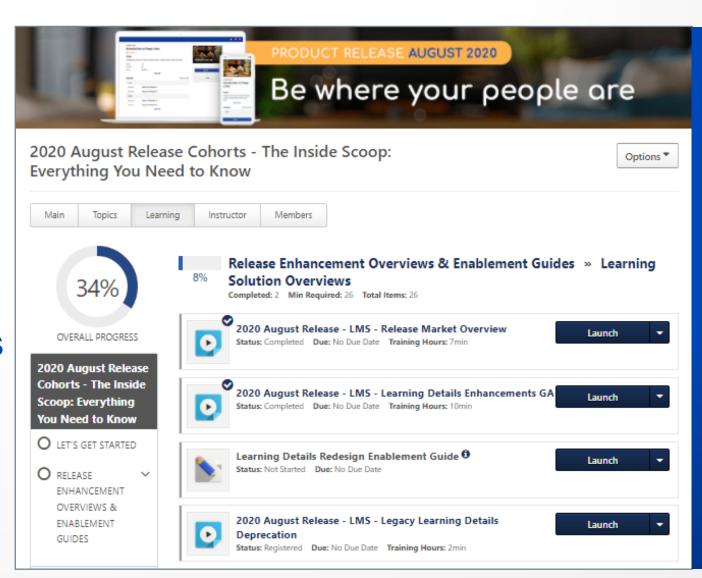
- Release notes
- Release matrix
- Overview videos

Skill checks

Partners & Employees

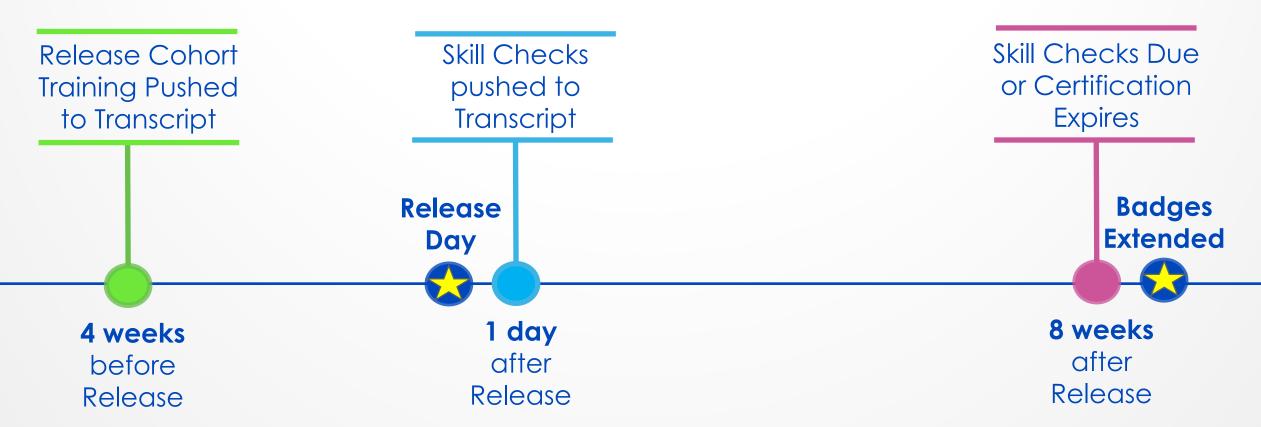
Digital badge

Renewals & expirations



Maintaining Product Certifications

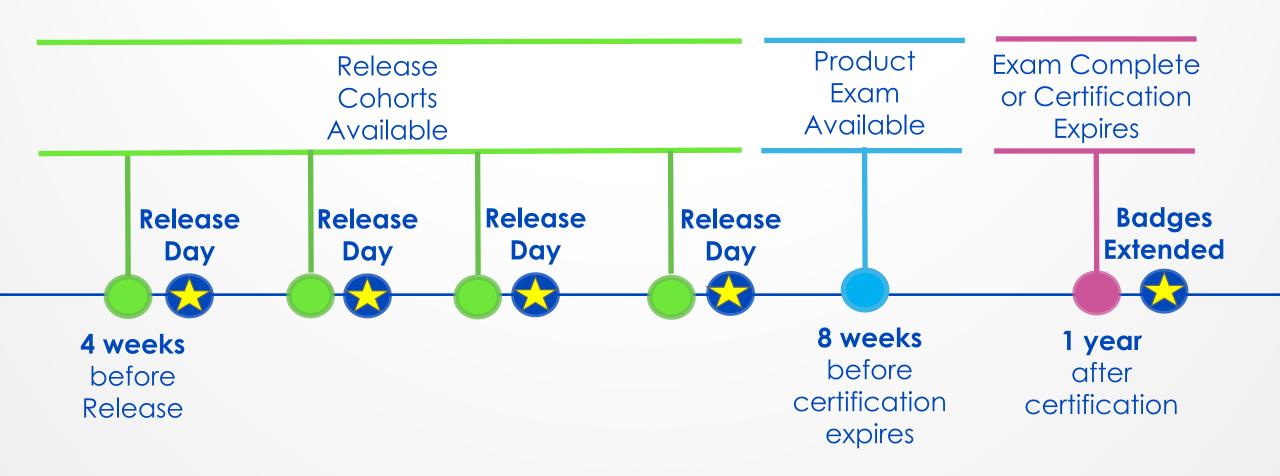
Partners and Employees





Maintaining Product Certifications

Clients





Feedback

Clients

- Direct feedback
- Client listening sessions
- Data & metrics

Partners

- Direct feedback
- Partner listening sessions
- Surveys
- Data & metrics

Cornerstone

- Mission & vision
- Corporate objectives
- Industry Trends
- Innovation



The quarterly skills checks require me to stay up to date on releases, which allows me to present more relevant options to my customers.

I am provided the right amount of training and information to do my job well.

I like the way the release materials and cohort are structured.

Beyond Product Training

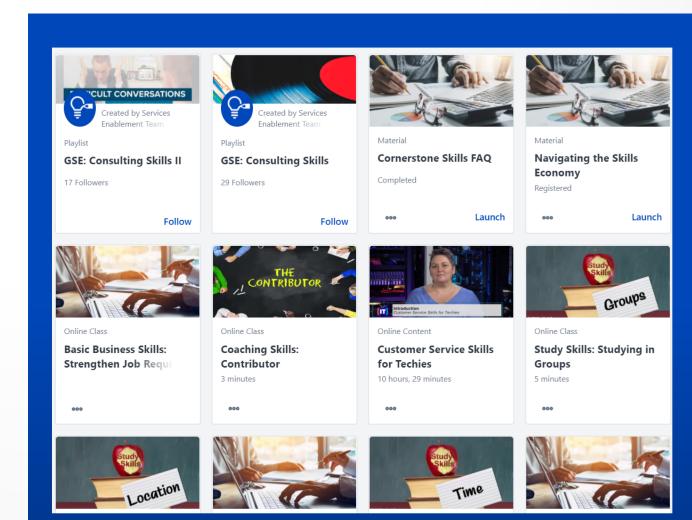


Consultant Workshops



- Implementation methodology
- Cornerstone teams
- Tools and resources
- Practice implementation

- New processes
- Ad hoc training
- Soft skill development
- Advanced training



Imagine if every employee in your company were given the opportunity and the means to reach their potential. For Cornerstone, it's more than a compelling idea — it's the very foundation of our company.

Adam Miller, Founder





cornerstone cares



COVID 19 Remote Work/School

Job Changes **DEI & Bias**

Mental Health

Cornerstone

https://cornerstonecares.csod.com



theTradeDesk*

EDGE

What is the Half-Life of Skills?

theTradeDesk

Introduction



Jami Joshi

- Marketing Associate, Learning & Development
- 3 years
- Edge Academy

Mission

Launched by The Trade Desk in 2013, the Edge was born out of a vision to create an open, more relevant advertising ecosystem by providing digital marketers with the concepts, language, and skills needed to navigate the complex programmatic landscape.

With The Trade Desk Edge's latest iteration of the industry's leading programmatic education platform, we're on a mission to demystify programmatic advertising and improve the careers of digital marketers everywhere. With a results-driven online curriculum, Edge provides you with the skills you need to build professional confidence, drive real business outcomes, and advance your career in data-driven marketing.

- Open to every level: Whether you're an official partner or still learning the ropes, you can start your education in digital marketing today.
- Certified and unbiased: Get education that builds the skills and the credentials you need to excel — on any media buying platform.
- Exclusive Content: Get access to case studies, thought leadership, and exclusive interviews with the pioneers of programmatic.



Certification Lifecycle

Trading Academy



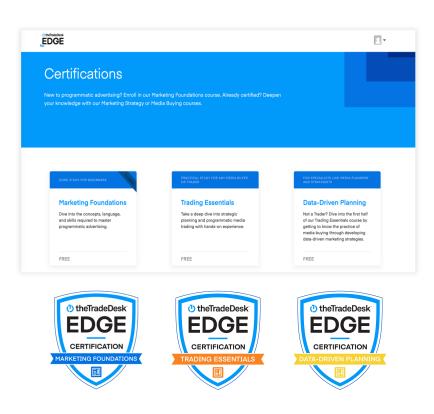
theTradeDesk

EDGE

CERTIFICATION

MARKETING FOUNDATIONS

Edge Academy





Engagement Promotional Efforts





Display your new **Edge Academy** certification with digital badges from Credly's Acclaim platform. Digital badges let you easily showcase your professional expertise online to potential employers, academic institutions, colleagues, and peers in a way that's trusted and instantly verifiable. Stand out on platforms like LinkedIn, Facebook, and Twitter, or add your badges to your email signature or online portfolio.

You'll be notified by email within one business week with instructions on how to claim your digital badge. Just be sure to whitelist **noreply@certifications.thetradedesk.com** and refer to the details below.

To find out more about Edge Academy digital badges, click here or visit our FAQ.

How it works

- · You will receive an email notifying you to claim your badge
- . Click the link to create an account on our partner Credly's Acclaim site
- · Claim your badge
- · Start sharing

Still have questions?

Visit Acclaim's Help Center for more information about your digital badge, including:

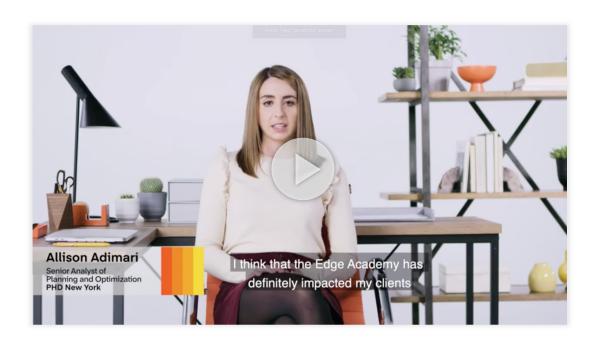
- · What do I do after I claim my badge?
- · How do I embed a badge in my email signature?

Haven't received your badge yet?

Contact our support team at academy@thetradedesk.com

Follow us at BIT.LY URL and tag us with #TheTradeDeskEdge to share your story.



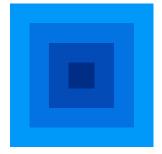


It's a fact — professional profiles with digital credentials are viewed six times more than those without.



Comprehensive Learning Tracks

Certificates



Ready to give your career a boost? Choose from one of three curriculums — Marketing Foundations, Data-Driven Planning, and Trading Essentials — for a comprehensive look at the most important concepts in digital marketing.

Spotlight



Whether you're looking to stay current with new industry trends and emerging media channels, or just need tough concepts explained, these courses provide deep-dives into specific topics to help you broaden your expertise.

Trader's Toolkit



Real tips from real traders. These ongoing courses are designed to give hands-on-keyboard traders help troubleshooting campaigns, provide best practices, and introduce new solutions to keep traders

up-to-date and at the top of their game.



Content Snapshot

















Internal and External Skill Building



Edge activities

(Client-facing Training And Education)



Certifications

Ready to give your career a boost? Choose from one of three curriculums — or combine two for advanced study — for a comprehensive look at the most important concepts in digital marketing.

Academic Partnerships

Institutions



Spotlight

Whether you're looking to stay current with new industry trends or just need tough concepts explained, these courses provide deep dives into specific topics to broaden your expertise.

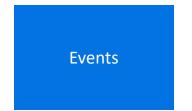


Trader's Toolkit

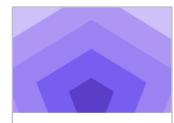
Expert media buyers from across the industry share their tips and best practices for managing campaigns, and provide new solutions to help you get the most out of your digital strategy.

Thought leadership events

(e.g., Programmatic Summit)



Internal



Inside Edge

New to The Trade Desk? Just need a refresher? Get up to speed with training modules by department. Great for new hires and seasoned veterans alike.

Content platform

Industry Education

Programmatic 101
Series

Webinars

Infographics



Global Academic Partnerships & Programs



Candidate Generation

Academic Portfolio Management

Collegiate Association Engagement The Trade Desk Internship Programs

Advocates & Ambassadors

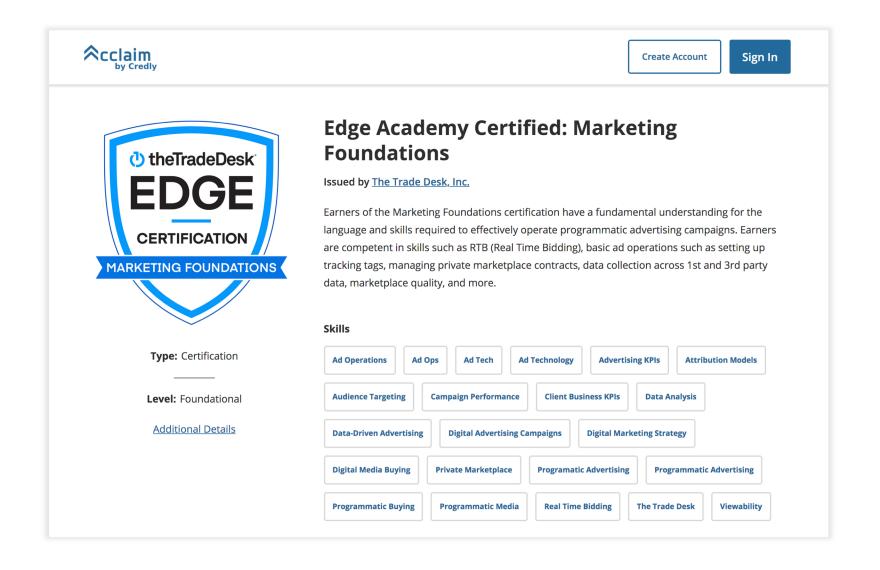
Curriculum Enhancement

Alma Mater Engagement

Faculty Partner
Community



Skills Metadata











Feedback Evaluation

Quantity

Referral Visits

•

Registrations / Sign-Ups

•

Enrollments

•

Completions

•

Certifications

•

Registration-to-Completion Rate

Quality

Unique Users (via email address)

•

Courses Completed per User

•

Time Spent with Content

•

Global Region Reach

•

Client vs. Prospect Reach

•

Job Level / Seniority Reach

Impact

Student Satisfaction

Students' Usefulness to Job

•

Students' Mastery of Topic

Reason for Taking Course & if Course Achieved Objective

•

Social Media Shares of Certificates

•

Case Studies / Success Stories



Feedback Evaluation (continued)



How would you like to stay engaged with The Edge Academy?

Recommendations

- Webinars
- Events
- Live trainings
- Community Engagement Events
- Research & Infographics



If someone asked you about the effectiveness of the course learning experience, would you recommend the learning to them?

Choices

- The learning was too ineffective to recommend
- The learning was ineffective enough that I would be hesitant to recommend it
- The learning was not fully effective, but I would still recommend it even if no changes were made to the learning
- The learning was not fully effective, but I would still recommend it even if no changes were made to the learning.
- The learning was very effective, so I would highly recommend it



Feedback Evaluation (continued)



In regards to the concepts taught in the course, how motivated will you be to utilize these skills in your work?

Choices

- I will not make this a priority when I get back to my day-to-day job
- I will make this a priority—but a low priority-when
 I get back to my day to day job
- I will make this a moderate priority when I get back to my day-to-day job
- I will make this a high priority when I get back to my day to day job
- I will make this one of my highest priorities when I get back to my day to day job



In regards to the course topics taught, how able are you to put what you've learned into practice on the job?

Choices

- I am not able to put the concepts into practice
- I have general awareness of the concepts taught, but I will need more hands-on experience to be fully competent in using the concepts taught
- I am able to perform actual job tasks at a fully competent level in using the concepts taught
- I am able to perform actual job tasks at an expert level in using the concepts taught



Select the answer that best describes what the course enabled you to do, if anything.

Choices

- It did not enable me to understand new concepts or use new skills
- It enabled me to understand some new concepts, but did not prepare me to use new skills on the job
- It enabled me to begin trying to use new skills on the job
- It enabled me to confidently use new skills on the job
- It enabled me to be thoroughly confident and practiced in using new skills on the job
- It enabled me to act like an expert in applying new skills on the job



'Clients only' course - Skills Assessment Survey

PRE-TEST

Goal Setting & Measurement

How well do you know the difference in use cases between cost-based metrics and rate-based metrics?

How comfortable are you with using reporting to optimize current and future campaigns?

How comfortable are you with tracking offline conversions?

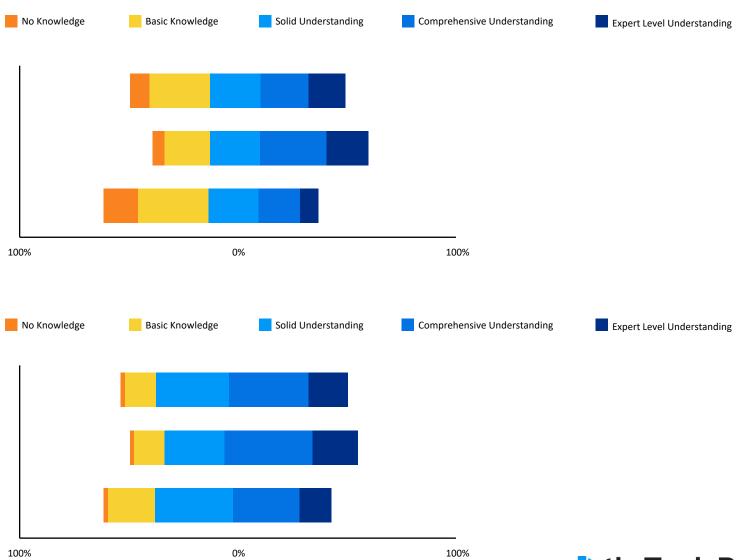
POST-TEST

Goal Setting & Measurement

How well do you know the difference in use cases between cost-based metrics and rate-based metrics?

How comfortable are you with using reporting to optimize current and future campaigns?

How comfortable are you with tracking offline conversions?





Thank you so much for being a part of this discussion!



Q&A



Yami Joshi The Trade Desk



Lindsey Bruner

Cornerstone on Demand



Dr. Susan Manning
Chief Success
Strategist
Credly

